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**Regional Conference on Science, Technology and Social Sciences (RCSTSS 2016)** Strategic Asset Management of Water Supply and Wastewater Infrastructures The Coastal Resources Management Plan for South Johore, Malaysia **Draft General Management Plan, Environmental Impact Statement** Crater Lake National Park (N.P.), General Management Plan **Social and Political Implications of Data Mining: Knowledge Management in E-Government** StarBriefs Plus **Urban Transport Planning and Management ICICKM 2019 16th International Conference on Intellectual Capital Knowledge Management & Organisational Learning** **From AS to AG Municipal Solid Waste Management in Developing Countries** **Managing Natural Wealth Landslide Science and Practice** *Water Issues in Southeast Asia* **Issues in the Integrated Planning and Management of River/lake Basins and Coastal Areas** **Deschutes National Forest Family Planning Landslides and Engineered Slopes. From the Past to the Future, Two Volumes + CD-ROM** **Annual Report to the President and to the Congress for Fiscal Year ... Annual Report of the Chairman of the National Advisory Council on International Monetary and Financial Policies to the President and to the Congress for Fiscal Year ...** **Estelle Plantation Partnership Municipal Golf Course and Housing Development, Jefferson Parish** **A Study on Employees' Perceptions on Quality Management Practices in JKR Sarawak** **The Coastal Environmental Profile of Brunei Darussalam** *The Handbook of Crisis Communication* **Privatization in Malaysia** *New Management Approaches in Construction (Penerbit USM)* **Proceedings of the Workshop on Drought Management** **Waste Management: Concepts, Methodologies, Tools, and Applications** **Product Lifecycle Management in the Era of Internet of Things** **Solid Waste Engineering and Management** **Urban Stormwater Management Manual for Malaysia: Introduction to the manual** *Effective Management by Objectives* **Guidelines for Prevention and Control of Soil Erosion and Siltation in Malaysia** **Proceedings of WODCON Proposed 1985 Outer Continental Shelf Oil and Gas Lease Sale Offshore the South Atlantic States** *South Atlantic States Proposed 1985 OCS (Outer Continental Shelf) Oil and Gas Lease Sale No.90* **Climate Change and Disaster Risk Management** *Executive Order 12372 Privatization of Facility Management in Public Hospitals*

In this new era, changes and innovations that happen in the construction industry force the industry players to increasingly seek knowledge to enhance their firm and project competitiveness. Small as well as large industry players has no exceptions from identifying their strategy for business survival and success. To accommodate those needs, this book presents the new management approaches that could be learned and applied in managing firms and projects. The book goes on to explore the strategic management and project management approaches of business and project entities in construction. Knowledge and ideas discussed in this book were contributed by scholars who are closely involved with research in the industry. Having read their ideas, improving performance would be a significant contribution of this book to the existing and future industry players in construction. Being simultaneously dependent upon each other, this book sees the need to incorporate the various approaches in managing projects and businesses in the construction industry. There will be no doubt, by understanding and practising the approaches, the competitiveness of the industry will be improved. In recent years, privatisation has fallen out of favour in many countries because the underlying political factors have not been well understood. This book examines Malaysia's privatisation programme, focusing on how political constraints resulted in the failure of four major privatisations: the national sewerage company (IWK), Kuala Lumpur Light Rail Transit (LRT), national airline (MAS), and national car company (Proton). It considers why developing countries such as Malaysia might want to embark on privatisation, the factors that lead to policy failure, and what is needed to make it work. It shows clearly that political motives driving privatisation often dominate purely economic considerations, and thus it is necessary to analyse privatisation within the specific country context. It argues that failure in the Malaysian case was due to political considerations that compromised institutional design and regulatory enforcement, leading to problems associated with corruption. It concludes that privatisation does not necessarily improve incentives for efficiency or enhance the finance available for capital investment, and that successful privatisation depends on the state's institutional and political capacity to design and manage an appropriate set of subsidies. Overall, this book is a comprehensive examination of privatisation in Malaysia, providing important insights for understanding the political economy of this process in other developing countries. This book is a modest attempt to reminisce the author's career as a PTD officer. The author has served 46 years as a government servant, 35 years as a PTD officer and 11 years as the Auditor-General of Malaysia. Not many officers have served that long in the service of the nation. The Pegawai Tadbir & Diplomatik Service (PTD) has been hailed as the nation's premier service, as successor to the Malaysian Home and Foreign Service (MHFS) in 1972. The MHFS was the successor to the Malayan Civil Service (MCS) in 1966, which was set up in 1921 by the British Colonial Administration. The PTD and its precursors, the MCS and the MHFS, have played a pivotal and strategic role in national development since the nation attained its independence in 1957. It has been responsive to the political leadership of the day, always mindful of its political neutrality obligation. Coincidentally, the year 2021, the year the author's little book is published, marks the 100th Anniversary of the MCS and the PTD. Unfortunately, not much has been written about the PTD and MCS. To the best of his knowledge, there were four books written about the PTD/MCS, namely 'At the Forefront of Nation Building' by Sheens Gurbakhash & Fiona Ghaus; 'Taking The Road Less Travelled' by Datuk Dr Shaari Ahmad Jabar; 'Service Par Excellence' by Datuk Wan Mansur Abdullah; and 'Tun Abdullah Ayub' by Fatini Yaacob and Toh Puan Anna Abdul Rane. 270 Expert contributions on aspects of landslide hazards, encompassing geological modeling and soil and rock mechanics, landslide processes, causes and effects, and damage avoidance and limitation strategies. Reference source for academics and professionals in geo-mechanical and geo-technical engineering, and others involved with research, des This book contains peer-reviewed papers from the Second World Landslide Forum, organised by the International Consortium on Landslides (ICL), that took place in September 2011. The entire material from the conference has been split into seven volumes, this one is the sixth: 1. Landslide Inventory and Susceptibility and Hazard Zoning, 2. Early Warning, Instrumentation and Monitoring, 3. Spatial Analysis and Modelling, 4. Global Environmental Change, 5. Complex Environment, 6. Risk Assessment, Management and Mitigation, 7. Social and Economic Impact and Policies. This book gathers selected theoretical and applied science papers presented at the 2016 Regional Conference of Sciences, Technology and Social Sciences (RCSTSS 2016), organized biannually by the Universiti Teknologi MARA Pahang, Malaysia. Addressing a broad range of topics, including architecture, computer science, engineering, environmental and management, furniture, forestry, health and medicine, material science, mathematics, plantation and agrotechnology, sports science and statistics, the book serves as an essential platform for disseminating research findings, and inspires positive innovations in the region's development. The carefully reviewed papers in this volume present work by researchers of local, regional and global prominence. Taken together, they offer a valuable reference guide and point of departure for all academics and students who want to pursue further research in their respective fields. This book is the first volume in a three-volume set on Solid Waste Engineering and Management. It provides an introduction to the topic, and focuses on legislation, transportation, transfer station, characterization, mechanical volume reduction, measurement, combustion, incineration, composting, landfilling, and systems planning as it pertains to solid waste management. The three volumes comprehensively discuss various contemporary issues associated with solid waste pollution management, impacts on the environment and vulnerable human populations, and solutions to these problems. Provides a summary of key points made during a two-day forum on water issues in Southeast Asia, held at the Institute of Southeast Asian Studies (ISEAS), based around a UN prediction that up to 7 billion people in 60 countries may possibly face water scarcity by the year 2050. The meaning of MBO; Effectiveness areas; Objectives; Implementation. This book constitutes the refereed proceedings of the 12th IFIP WG 5.1 International Conference on Product Lifecycle Management, PLM 2015, held in Doha, Qatar, in October 2015. The 79 revised full papers were carefully reviewed and selected from 130 submissions. The papers are organized in the following topical sections: smart products, assessment approaches, PLM maturity, building information modeling (BIM), languages and ontologies, product service systems, future factory, knowledge creation and management, simulation and virtual environments, sustainability and systems improvement, configuration and engineering change, education studies, cyber-physical and smart systems, design and integration issues, and PLM processes and applications. The remarkably rich natural environment of Malaysia attracts the interest of both industry and the environmental community. Managing Natural Wealth

analyzes major natural resource and environmental policy issues in the country during the 1970s and 1980s—a period of profound socioeconomic change, rapid depletion of natural resources, and the emergence of serious problems with pollution. *Managing Natural Wealth* is an important up-date to *Environment and Development in a Resource-Rich Economy: Malaysia under the New Economic Policy*. First published in hardcover in 1997, this pathbreaking book emphasized economics as a source for analyzing the issues involved in environmental and natural resource management in developing countries. The access that Jeffrey Vincent and Rozali Mohamed Ali and the contributing authors had to unpublished data and key decisionmakers made their account an essential reference for policymakers and researchers in Malaysia and throughout the globe. *Managing Natural Wealth* includes a review of key developments since the 1990s by S. Robert Aiken and Colin H. Leigh, two geographers with a long-standing interest in environmental change in Malaysia and an understanding of the institutional context of its environmental policy that is unmatched in the scholarly community. Women with unmet need for family planning are those who are fecund but are not using any method of contraception, not wanting any more children, or wanting to delay the next pregnancy. This notion points to the gap between women's reproductive intentions and their contraceptive behavior. The need for contraception remains too high. This circumstance is made worse by both a growing population and a shortage of family planning services. It is important that family planning is widely available and easily accessible. This book is intended as an aid to substance that all health workers interested in becoming more effective practitioners will consult on many occasions during their clinical practice. It provides views that the readers can test their experiences against. It presents sound and clear advice on some of the most practical guidance applicable to family planning. There has been some degree of reluctance in the past to consider disaster risk management within the mainstream of adaptation to climate variability and climate change. However, there is now wide recognition of the need to incorporate disaster risk management concerns in dealing with such phenomena. There is also a growing awareness of the necessity for a multi-sectoral approach in managing the effects of climate variability and climate change, since this can lead to a significant reduction of risk. This book presents the latest findings from scientific research on climate variation, climate change and their links with disaster risk management. It showcases projects and other initiatives in this field that are being undertaken in both industrialised and developing countries, by universities and scientific institutions, government bodies, national and international agencies, NGOs and other stakeholders. Finally, it discusses current and future challenges, identifying opportunities and highlighting the still unrealised potential for promoting better understanding of the connections between climate variation, climate change and disaster risk management worldwide. "This book focuses on the data mining and knowledge management implications that lie within online government"—Provided by publisher. With about 200,000 entries, *StarBriefs Plus* represents the most comprehensive and accurately validated collection of abbreviations, acronyms, contractions and symbols within astronomy, related space sciences and other related fields. As such, this invaluable reference source (and its companion volume, *StarGuides Plus*) should be on the reference shelf of every library, organization or individual with any interest in these areas. Besides astronomy and associated space sciences, related fields such as aeronautics, aeronomy, astronautics, atmospheric sciences, chemistry, communications, computer sciences, data processing, education, electronics, engineering, energetics, environment, geodesy, geophysics, information handling, management, mathematics, meteorology, optics, physics, remote sensing, and so on, are also covered when justified. Terms in common use and/or of general interest have also been included where appropriate. Water and Wastewater companies operating all around the world have faced rising asset management and replacement costs, often to levels that are financially unsustainable. Management of investment needs, while meeting regulatory and other goals, has required: A better understanding of what customers demand from the services they pay for, and the extent to which they are willing to pay for improvements or be compensated for a reduction in performance Development of models to predict asset failure and to identify and concentrate investment on critical assets Improved management systems Improved accounting for costs and benefits and their incorporation within an appropriate cost-benefit framework Incorporation of risk management techniques Utilisation of advanced maintenance techniques including new rehabilitation failure detection technologies Enhancements in pipeline materials, technologies and laying techniques. These papers developed from LESAM 2007 for inclusion in Strategic Asset Management of Water Supply and Wastewater Infrastructures are focused on the techniques, technologies and management approaches aiming at optimising the investment in infrastructure while achieving demanded customer service standards, and they provide an opportunity to gain access to the latest discussion and developments at the leading-edge in this field. This book will be essential reading for utility operators and managers, regulators and consultants. The revised and updated new edition of the comprehensive guide to crisis communication research and practice *The Handbook of Crisis Communication* provides students, researchers, and practitioners with a timely and authoritative overview of the dynamic field. Contributions by an international team of 50 leading scholars and practitioners demonstrate various methodological approaches, examine how crisis communication is applied in a range of specific contexts, discuss the role of culture and technology in crisis communication, and present original research of relevance to the development and evaluation of crisis communication theory. Now in its second edition, the Handbook covers the latest advances in global crisis communication technology, current trends in research and practice, social media in crisis communication, and more. Each of the 38 chapters incorporate new material offering fresh insights into existing areas of crisis communication and explore new and emerging lines of research. A wealth of new case studies, practical scenarios, and in-depth analyses of recent crises are integrated throughout. Examines traditional applications, recent advances, and emerging areas in crisis communication Discusses communication approaches for organizational crises, disasters, political crises, and public health crises Provides up-to-date coverage of the latest terminology, methods, and research trends in the field Highlights how crisis communication theory and research can inform real-world practice Features detailed analyses of crisis communication in major events such as terrorist attacks, natural disasters, industrial accidents, and global pandemics *The Handbook of Crisis Communication, Second Edition* is an excellent textbook for advanced students in public relations and strategic communication programs, and a valuable reference for researchers and practitioners in fields such as crisis communication, public relations, and corporate communication. The Malaysian economy has gone from the doldrums to being a juggernaut, which has posed many challenges to the health care industry—especially hospitals. Public hospitals in Malaysia have faced an uphill task in upgrading health care services to levels compatible with international standards. In this book, Hong Poh Fan, a senior adviser on facility management for a hospital developer, explores the transition that public hospitals have undertaken with the support of the private sector. The author zeroes in on critical issues, including: successes and challenges of privatization implementation; hospital experiences in a Southeast Asian context and how those experiences can be applied elsewhere; and ways that private development of hospitals has changed over time as well as the rationale of privatization. When people think of what the hospital industry needs, they often focus on having enough doctors and nurses, but when facilities management is lacking, services can be compromised no matter how employees are working at a facility. Join the author as he shares lessons learned over a fifteen-year period of hospital privatization in this detailed examination of how to improve health care. The purpose of this study was to identify the perceived level of quality management practices after the organization receiving MS ISO9001 :2000 certification. In addition this study aimed to investigate the management involvement and commitment in quality activities, employees knowledge about the organization quality policy and how organization evaluate customer's satisfaction. Six elements on quality practices being considered in this study were: Leadership, strategic quality planning, information and analysis, human resource management and development, quality management processes, and customer's focus and satisfaction. The respondents for this study were ninety one who represented from all JKR offices in Sarawak. The respondents were represented the whole population of electrical employees in JKR Sarawak. The study used questionnaire and interview method. The questionnaire was divided into three parts; demographic factors, level of quality management practices and structured question on organization's quality policy. Four hypotheses were presented to determine the significant differences between perceived level of quality management practices and selected demographic factors such as level of management, education level, JKR offices and period of service. T-test and one-way ANOVA Test were used to test four hypotheses. Interview method was used to gather information on type of management involvement in quality activities and how organization evaluate customers' satisfaction. As a whole, the findings showed that the organization received MS ISO9001 :2000 certification, only two elements were at good level (quality strategic planning and human resource management and development) and the rest at moderate level. T -test and One-way ANOVA Test showed that there was significant difference according to service period factor. Top management involvement in quality activities were in the form of formulating quality structure, giving financial aids and necessities, forming rewards and recognition system, and giving on going training and continuous education. As the world's population continues to grow and economic conditions continue to improve, more solid and liquid waste is being generated by society. Improper disposal methods can not only lead to harmful environmental impacts but can also negatively affect human health. To prevent further harm to the world's ecosystems, there is a dire need for sustainable waste management practices that will safeguard the environment for future generations. *Waste Management: Concepts, Methodologies, Tools, and Applications* is a vital reference source that examines the management of different types of wastes and provides relevant theoretical frameworks about new waste management technologies for the control of air, water, and soil pollution. Highlighting a range of topics such as contaminant removal, landfill treatment, and recycling, this multi-volume book is ideally designed for environmental engineers, waste

authorities, solid waste management companies, landfill operators, legislators, environmentalists, policymakers, government officials, academicians, researchers, and students. This book contains detailed and structured approaches to tackling practical decision-making troubles using economic consideration and analytical methods in Municipal solid waste (MSW) management. Among all other types of environmental burdens, MSW management is still a mammoth task, and the worst part is that a suitable technique to curb the situation in developing countries has still not emerged. Municipal Solid Waste Management in Developing Countries will help fill this information gap based on information provided by field professionals. This information will be helpful to improve and manage solid waste systems through the application of modern management techniques. It covers all the fundamental concepts of MSWM; the various component systems, such as collection, transportation, processing, and disposal; and their integration. This book also discusses various component technologies available for the treatment, processing, and disposal of MSW. Written in view of actual scenarios in developing countries, it provides knowledge to develop solutions for prolonged problems in these nations. It is mainly for undergraduate and postgraduate students, research scholars, professionals, and policy makers. Transport or Transportation is the movement of people and goods from one location to another. Transportation is performed by various modes, such as air, rail, road and water. The field can be divided into infrastructure, vehicles and operations. Infrastructure consists of the fixed installations necessary for transport and may be roads, railways, airways, waterways, canals and pipelines or terminals such as airports, railway stations, bus stations and seaports. Vehicles travelling on the network include automobiles, bicycles, buses, trains people and aircraft. Transport within urbanised areas presents unique problems. The density of an urban environment can create significant levels of road traffic, which can impact businesses and increase pollution. Parking space is another concern, requiring the construction of large parking garages in high density areas which could be better used for other development. Good planning uses transit oriented development, which attempts to place higher densities of jobs or residents near high-volume transportation. The densities can cause traffic jams for automobiles, yet are too low to be commercially served by trains or light rail systems. The conventional solution is to use buses, but these and light rail systems may fail where automobiles and excess road network capacity are both available, achieving less than 1% ridership. The purpose of this book is to sensitise all to issue of Urban Transport Planning and to discuss the steps which need to be taken by the government and all stakeholders of the transportation. It gives a brief introduction on Transport and Transportation, Networks and Urban Planning. It further showcases how to develop Imported or Intelligent Urban Transport Systems, Problems and Challenges involved in it and at the need for Sustainable Green Urban Transport is discussed.

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